



**CrossConsense<sup>®</sup>**  
*...makes sense!*



## Welcome to CrossConsense

We live, think and  
breathe aviation.

CrossConsense was founded 2002. It is run by 30+ well trained, highly skilled, experienced and extraordinary motivated team workers.

We aim to offer our business partners from the aviation industry the best services they can get on the basis of a sound knowledge in the areas of maintenance, engineering and logistics. We think IT from a user perspective – we are not just IT freaks! This influences a lot our products and services and this also distinguishes us from other companies in this market segment.

The results are One-Stop solutions which fit exactly into the fast moving world of aviation.

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- + Professional competence and technical expertise
- + Expert and process knowledge
- + Good telephone availability and fast response time
- + Reliability and consistency
- + Healthy mixture of young university graduates and experienced employees
- + ISO 9001 certification

## AMOS Support

CrossConsense offers high level support for AMOS with more than 20 years of experience.



AMOS is the leading software for aviation maintenance management (MRO software). We at CrossConsense assist the aviation industry to use and apply this comprehensive software solution for maintenance, engineering (M&E) and logistics needs. You have one single point of contact (no separated responsibilities for hardware, database or application support) for 1st and 2nd level. Our AMOS Support provides fast resolution times including SWISS-AS cases (average 190 minutes). By answering more than 10,000 support requests per year we gained outstanding experience with AMOS.

- + Accumulated knowledge based on multiple client support
- + Accumulated experience based on multiple client support
- + We understand and speak the language of aviation.
- + Founded knowledge of the practical usage of AMOS in combination with IT
- + Neutral carrier availability within our server centre(s)

## Business Intelligence

CrossConsense offers you the entry into the world of reporting using highly sophisticated BI software.

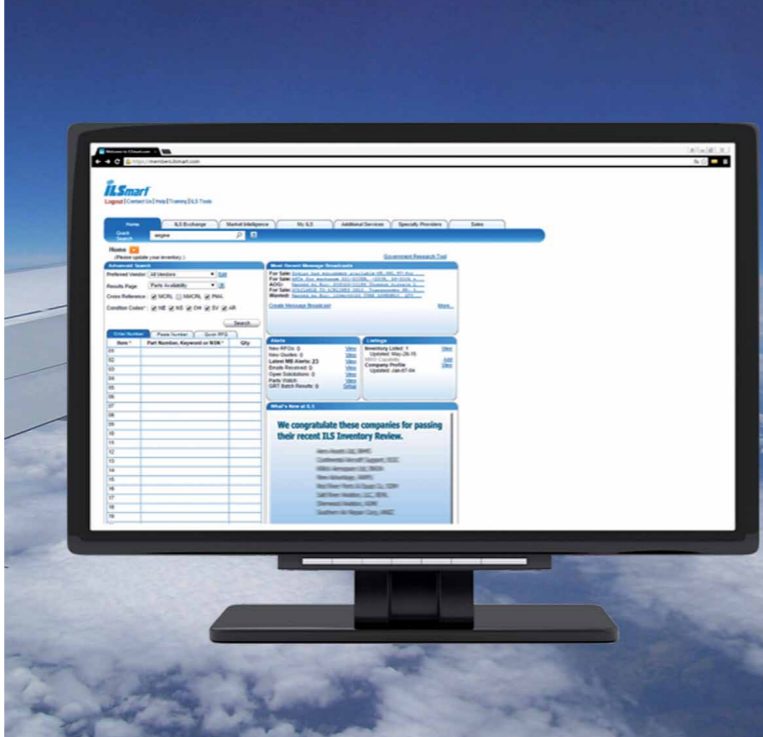


We develop BI-Dashboards according to our customers' needs. The advantages of implementing dashboards are numerous: drill down to detailed data, extract data from AMOS and other sources, very visual, easy to grasp, highly condensed information, data-warehouse for history. We offer big screen solutions as well as solutions adapted to your needs. CrossConsense also develops Management Dashboards for different stakeholders like aircraft maintenance, finance and shift planning. A further pillar of our portfolio is Reporting. We develop reports e.g. if you need to access data from third-party systems.

- + Good reasons for implementing dashboards developed by CrossConsense:
  - Drill-down to detailed data
  - Very visual, easy to grasp
  - Highly condensed information
- + Implementing Business Intelligence Solutions in order to
  - improve performance
  - improve efficiency
  - gain competitive advantage
- + We build middleware between AMOS and other software solutions.



CrossConsense represents ILSmart – the most active electronic marketplace serving the aviation industry.



CROSSMOS is an electronic technical logbook (eTL) developed with state-of-the-art methods and technologies.



Since 1979, Inventory Locator Service,<sup>®</sup> LLC has provided information via its global electronic marketplace to enable subscribers in the aviation, defense, and marine industries to buy and sell parts, equipment and services. ILS is the first, largest, and most active business-to-business electronic marketplace serving these industries. ILS' Marketplace (ILSmart) is the premier site with over 25,000 members worldwide.

We at CrossConsense are responsible for customers from about 28 countries including almost all European countries and parts of Asia and Africa.

- + Largest and most active business-to-business electronic marketplace serving the aviation industry
- + Gain access to the largest global procurement network of subscribers in every sector of aviation.
- + Find or sell essential parts and services for the aviation industry
- + CrossConsense supports you to become a member of this marketplace and offers training courses for it.

CROSSMOS consists of a service oriented architecture with modular and exchangeable components, exchangeable interfaces and separately updateable software modules. The user interface is suitable for the relevant tasks, self-descriptive, error tolerant and allows lots of individualization. CROSSMOS runs on retro-fitted as well as on integrated hardware like laptops or tablets. It has been developed in close cooperation with CrossConsense's international airline partners and is built with flexibility in mind. CROSSMOS is aiming to become THE standard eTL solution.

- + Real-Time fault reporting
- + Tail sign specific configuration
- + Cockpit, Cabin, Maintenance Mode
- + Connects to your MRO system, works with AMOS
- + Self-explaining software with a lot of tooltips, online help, text-pickers and predefined text entries
- + Backup on SD-cards

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